

Invisible Hand Networks (IHN) Network Policies

All IHN customers are responsible for reviewing and complying with these Network Policies. IHN customers who provide services to their own users must take steps to ensure compliance by their users with these Network Policies.

General

IHN customers may not use IHN's machines or services in any manner which

- violates any applicable law, regulation, treaty or tariff.
- violates the acceptable use policies of any networks, machines or services which are accessed through IHN's services.
- infringes on the intellectual property rights of others.

Prohibited activity includes but is not limited to unauthorized use (or attempted unauthorized use) of any machines or networks, denial of service attacks, falsifying header information or user identification information, monitoring or scanning the networks of others without permission, sending unsolicited bulk e-mail, maintaining an open mail relay, collecting e-mail addresses from the Internet for the purpose of sending unsolicited bulk e-mail or to provide collected addresses to others for that purpose, and transmitting or receiving copyright-infringing or obscene material.

Dedicated and Web Hosting Customers

Dedicated Internet and Web hosting customers who provide services to their own users must maintain valid postmaster and abuse addresses for their domains, comply with all applicable Internet RFCs, maintain appropriate reverse DNS information for all hosts receiving connectivity through IHN's Network Access for which DNS responsibility has been delegated to the customer, maintain accurate contact information with the InterNIC and any other appropriate domain and IP address registries, take reasonable steps to prevent IP spoofing by their users and downstream customers*, provide a 24x7 contact address to IHN for dealing with security and abuse issues, and act promptly to ensure that users are in compliance with IHN's Network Policies.

E-mail

Sending unsolicited ("opt-out") bulk e-mail is prohibited. Sending unsolicited bulk e-mail from another provider advertising or implicating, directly or indirectly, the use of any service hosted or provided by IHN, including without limitation e-mail, Web, FTP, and DNS services, is prohibited and is grounds for termination of those services to customers or users who engage in the practice. Users who send unsolicited bulk e-mail from IHN accounts will be charged the cost of labor to respond to complaints, with a minimum charge of \$200. Customers or users who send bulk e-mail to "opt-in" lists must have a method of confirmation or verification of subscriptions and be able to show evidence of subscription for users who complain about receiving unsolicited e-mail.

Continuing to send someone e-mail after being asked to stop is considered harassment and is prohibited. Using e-mail to disrupt (e.g., mail bombing, "flashing," etc.) is prohibited. Sending e-mail with falsified header information is prohibited. Chain letters, pyramid schemes and hoaxes are prohibited.

Servers and Proxies

Users may not run on IHN servers any program that makes a service or resource available to others, including but not limited to port redirectors, proxy servers, chat servers, file servers, and IRC bots.

Customers are responsible for the security of their own networks and machines. IHN will assume neither responsibility nor accountability for failures or breach of customer-imposed protective measures, whether implied or actual. Abuse that occurs as a result of a compromised customer's system or account may result in suspension of services or account access by IHN.

Any programs, scripts, or processes which generate excessive server load on IHN servers are prohibited and IHN reserves the right to terminate or suspend any such program, script, or process.

Storing files

The storage of any program, utility or file on IHN's servers the use of which would constitute a violation of this policy is prohibited. For example, it is a violation to store hacker scripts, IRC bots, or spamming software on IHN's servers.