



Invisible Hand Technical Questionnaire

Please provide this questionnaire to someone in your technical group to be filled out.

Company Name: _____
Today's Date: _____
Your Name/Title: _____

Initial Contact

Within five business days, we will review this questionnaire with you over the phone. To reduce the chance of errors, please return your completed questionnaire with the other sales material. After we collect and confirm this information, we can begin to provision your Invisible Hand installation.

On which date would you like to be fully active? _____

Are you the person that will be train?

If not, please provide the name and phone # of the person we should train

Name/Title: _____ Phone: _____

On which date would you like to be trained? _____
(Wednesdays or Fridays at 2PM, 3PM, or 4 PM)

Bandwidth Requirements

On average, how many megabits per second do you expect to use? _____

How many IP addresses will you need? _____

If more than 4, please include justification: _____

Section A: All Customers

Requested Services

- HTTP
- FTP
- RealServer
- Microsoft Streaming Server
- Quicktime

Resource Requirements

Diskspace: _____ MBytes

Section B: Colocation Customers ONLY

Are you procuring your own rackspace from the colo provider?

If not:

How many components are you installing in Invisible Hand racks? _____

Does any of your equipment use multiple power supplies? _____

_____ Total Amps _____

How many standard rack units (U's) in total do you need? _____

(A U is a standard unit of measure for designating the height in computer enclosures and rack cabinets. A U equals 1.75 inches.)



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Do you require any special racking equipment (i.e. shelving?) _____

Will you perform the installation yourself or will you use Smarthands? _____

Section C: StreamingMedia Customers ONLY

What streaming format do you want?



WindowsMedia

Real



QuickTime

QuickTime

Will you be doing live unicasts? Y N

Would you need to use our server to relay broadcasts? _____

live/pre-recorded? _____

Will you be doing multi-casting? _____

If Live unicasting:

Please provide a broadcast schedule _____